

Agent Number: #2990

Survey and Research Document section 4 Batch B

SHOPPER INSTRUCTION/GUIDE. You are welcome to the company as our mystery shopper once again. Our specialty lies in the audit of commercial service centers where services are being rendered to the average population; to achieve our goal diligently we embark on mystery shopping on a regular basis. The payment included in this envelope is made out to you in respect of the Mystery shopper offer you applied for. You are advised to read the instructions below carefully to understand the procedures. The payment in the envelope covers your first assignment, which you are to deduct \$300 as your bonus for completing the assignment and reports should be sent to BLAKE JONES at blakejones99567@gmail.com

IMPORTANT NOTE: -You need to acknowledge the receipt of this package. Kindly send in a text or an email to (571) 267-2244 / blakejones99567@gmail.com stating YOUR NAME, also send reports via email or text as soon as you complete your first assignment. You will be evaluating a Walmart Store in your City. (EVALUATE THE NEAREST STORES)

ASSIGNMENT OBJECTIVE: Due to the Federal Reserve Global Campaign on securities on mobile payments, all federal malls & stores were advised to stop sales on some types of Gift cards, but surprisingly we received some reports that certain malls/stores are still selling Banned Gifts cards which is against the stated policies. In response to these, our Organization has been contracted independently to conduct a detailed investigation on stores/malls so as to unveil instances where policies have been disobeyed as well as instances where customers have been denied the privilege of getting Gift Cards.

INSTRUCTIONS : The envelope contains a total payment of \$1,960 which you are expected to deposit at your bank and complete the assignment the next day) then deduct your upfront payment of \$300. Purchase a Cashier's check for \$30 at your bank made out to **AMERICAN CANCER SOCIETY**.

FIRST ASSIGNMENT:

1) **FIRST WALMART OUTLET:** Locate any **Walmart Store** close to you. Purchase any product of your choice not more than \$30, Proceed to the gift cards shelf to purchase Two (2) \$400 Walmart Gift cards from the store to make a total of Two (2) \$800 Walmart gift cards . (You are required to purchase the cards with cash or debit card.)

2) Study whatever questions were asked before being approved for Walmart gift card purchase.

3) **SECOND WALMART OUTLET:** You are to purchase another Two (2) \$400 Walmart gifts card from another Walmart store, which means you are to visit 2 Walmart stores close to you.

4) You will be getting Four (4) Walmart Gifts cards of \$400 denomination, making a total sum of \$1600. *Open the pack and peel the silver scratch-off area of each card.

*Capture image of the purchase receipt and the front and back of each card. *As soon as the evaluations are completed, you are to send pictures of the front and back of the peeled cards and receipts to (571) 267-2244 for proper documentation

NOTE: Do not acknowledge that you are evaluating the services of any store chosen for the survey, if asked, just say NO so as not to defeat the purpose of the whole program

===ASSIGNMENT ENUMERATION FOR STORES EVALUATED===

(1). How long it took you to get services. (2). Ambiance /Outlook of the store (3). Smartness of the attendant (4). Customer service professionalism (5). The Reaction of personnel under pressure (6). Information that you think would be helpful (7). Your comments and impressions (8). Pictures of the Four (4) Walmart gift cards (SCRATCH AND SEND A PICTURE OF THE CODES AND PIN FOR CONFIRMATION).

NOTE: YOU WILL BE ENTITLED TO A BONUS OF \$100, WHICH WOULD BE INCLUDED WITH YOUR PAYMENT FOR THE NEXT ASSIGNMENT, IF YOU CAN COMPLETE THE SURVEY WITHIN 24 HOURS. WHEN YOU ARE DONE WITH YOUR ASSIGNMENT/EVALUATION AT THE FIRST STORE, IT IS PARAMOUNT YOU SEND A TEXT MESSAGE TO (571) 267 -2244 SO THE ACTUAL ASSIGNMENT TIMING CAN BE NOTED ON YOUR PROFILE. Task Coordinator

BLAKE JONES
(571) 267-2244