OPERATIONAL RISK

NAVIGATING RAPID CHANGES

Operational risk occurs in many different areas in a financial institution.

This is the risk to current or anticipated earnings or capital arising from misconduct or errors of people, inadequate systems or processes, and adverse external events.

This one-day workshop will better inform directors about how this risk occurs and what directors can do to mitigate the risk.

Register to attend this one-day workshop for $99.

DON’T DELAY. REGISTER TODAY!
The workshop is limited to the first 35 directors who register.

$99 COST INCLUDES:
Workshop Materials
OCC’s Director’s Book
Lunch

UPCOMING WORKSHOPS

PITTSBURGH, PA
July 13, 2022

ST. LOUIS, MO
July 27, 2022

DENVER, CO
August 10, 2022

ORLANDO, FL
September 14, 2022

Register at occ.gov/occworkshops
Work with and learn from experienced OCC examiners who lead this workshop, which includes discussions of best practices, lectures, and hands-on exercises designed for directors of national community banks and federal savings associations.

- Define major operational risks and the related key operational risk management processes.
- Discuss and share “best practices” regarding the structure, organization, and oversight of a risk based audit program.
- Outline the common methods and motives of internal fraud and discuss the role of the board in establishing a strong ethical culture.
- Review methods of oversight of third-party vendors that provide support to operational and business functions.
- Discuss business continuity and resiliency concepts and share “best practices” learned during the COVID-19 pandemic.
- Understand the increased volume and sophistication of cyber threats and regulatory expectations for addressing cyber threats.
- Understand the oversight roles and governance responsibilities of the board.

**PITTSBURGH, PA**
July 13, 2022
Sheraton Pittsburgh Hotel at Station Square
Hotel Reservations: (412) 261-2000
Discounted Room Rate: $124.00
For discounted rate, book by marriott.com

**ST. LOUIS, MO**
July 27, 2022
Holiday Inn St. Louis – Downtown Convention Center
Hotel Reservations: (314) 421-4000
Discounted Room Rate: $141.00
For discounted rate, book by ihg.com

**DENVER, CO**
August 10, 2022
OCC Western District Office
1050 17th Street, Suite 1500
Denver, CO 80265-1050
Visit occ.gov/occworkshops for registration and accommodation information.

**ORLANDO, FL**
September 14, 2022
Wyndham Orlando International Drive
Hotel Reservations: (407) 351-2420
Discounted Room rate: $129.00
For discounted rate, book by wyndhamhotels.com

* Consecutive session with the Compliance Risk and/or Credit Risk Workshops. Participants may attend one or more of these sessions.

Register at occ.gov/occworkshops

After registration is confirmed, call the hotel or book online to reserve your room. Tell the hotel you are attending the OCC Director Workshop.

If you encounter difficulties in making reservations, select Contact Us on the registration page for assistance.