

The Office of the Comptroller of the Currency (OCC)'s **Financial Literacy Update** is a bimonthly e-newsletter that reports upcoming events, new initiatives, and related resources of the OCC and other government agencies and organizations. The **Financial Literacy Update** provides brief descriptions for upcoming events in chronological order. New initiatives and resources are listed in alphabetical order. Visit www.occ.gov/fltu for more information. We welcome your feedback.

[☐ COVID-19](#) [☐ Events](#) [☐ Initiatives](#) [☐ Resources](#)

COVID-19

American Bankers Association

- [Tips to Avoid Scams and Protect Your Money](#)

Association for Financial Counseling & Planning Education

- [Free Virtual Financial Counseling and Coaching](#)

Commodity Futures Trading Commission

- [Be on Alert for Frauds Seeking to Profit From Market Volatility](#)
- [Beware of Fee Scams Targeting Workers Sidelined by COVID-19](#)

Consumer Federation of America

- [America Saves COVID-19 Resources](#)
- [Military Saves COVID-19 Resources](#)

Consumer Financial Protection Bureau

- [Protecting Your Finances](#)
- [Financial Education Resources for Older Adults, Their Families, and Practitioners](#)
- [Mortgage and Housing Assistance](#)
- [Navigating an Early and Unexpected Retirement](#)

Federal Communications Commission

- [Consumer Warnings and Safety Tips](#)

Federal Deposit Insurance Corporation

- [Information for Bankers and Consumers](#)

Federal Trade Commission

- How to avoid COVID vaccine scams: [FTC in Action](#)
- Call (877) 355-0213 toll free for tips on how to avoid COVID vaccine scams

Financial Health Network

- [Responding to the Crisis](#)

Foundation for Financial Planning

- [Pro Bono Planning Resource Center](#)

George Washington University Global Financial Literacy Excellence Center

- [Financial Resilience Hub](#)

Internal Revenue Service

- [Tax Relief and Economic Impact Payments](#)

National Community Reinvestment Coalition

- [Webinar About Older Adults, Banking and Financial Management](#)

National Credit Union Administration

- [Frequently Asked Questions for Credit Union Members](#)

National Disability Institute

- [Financial Resilience Center](#)

National Foundation for Credit Counseling

- [Emergency Financial Help](#)

National Housing Conference

- [COVID-19 Housing Resource Center](#)

NeighborWorks America

- [CovidHelpForHome](#)
- [Mortgage Relief and Foreclosure](#)

OCC's HelpWithMyBank

- [Frequently Asked Questions](#)

Operation HOPE

- [HOPE Inside Disaster](#)

U.S. Consumer Product Safety Commission

- [Home Safety Information Center](#)

U.S. Department of Defense

- [Resources for the Military Community](#)

U.S. Department of Education

- [Forbearance Information for Students, Borrowers, and Parents](#)

U.S. General Services Administration

- [Disaster Financial Assistance](#)

U.S. Securities and Exchange Commission

- [Frauds Targeting Main Street Investors](#)
- [Look Out for Coronavirus-Related Investment Scams](#)

U.S. Small Business Administration

- [Federal Resources for Small Business](#)

EVENTS

Older Americans Month

May 2021 (Nationwide)

Every May, the Administration for Community Living leads the nation's observance of Older Americans Month. The 2021 theme is "Communities of Strength."

Virtual Teacher Workshops in Southeastern U.S.

May–July 2021 (Online)

The Federal Reserve Bank of Atlanta sponsors teacher workshops and events online and in Alabama, Florida, Georgia, Louisiana, Mississippi, and Tennessee. These events cover a variety of financial capability and economics topics.

GFLEC Financial Literacy Seminar

May 13, 2021 (Online)

The Board of Governors of the Federal Reserve System and the George Washington University Global Financial Literacy Excellence Center sponsor this seminar.

Personal Finance Seminar for Professionals

May 13, 2021 (Online)

The University of Maryland Extension presents the Personal Finance Seminar for Professionals. Participants learn about today's most critical financial issues and how to turn information into consumer knowledge and action.

World Elder Abuse Awareness Day

June 15, 2021 (Worldwide)

This day provides an opportunity for communities around the world to raise awareness of the cultural, social, economic, and demographic processes affecting elder abuse and neglect.

Annual Conference on Financial Education

June 28–29, 2021 (Online)

The Institute for Financial Literacy hosts its Annual Conference on Financial Education. The conference offers professional development and networking opportunities for those involved in financial literacy education.

Federal Reserve Economic Education Institute

June 28–29, 2021 (Online)

The Federal Reserve Bank of Richmond sponsors this workshop for high school teachers.

INITIATIVES

2021 American Bankers Association Foundation Community Commitment Awards

Every year, the American Bankers Association Foundation recognizes banker-driven programs and initiatives that amplify the industry's dedication to giving back to consumers. Banks of all asset sizes and charters may enter in one or all seven award categories. The entry period opens May 3, 2021, and the winners will be honored during the American Bankers Association Annual Convention in October 2021.

2021–2022 Bank On Account Standards

The Cities for Financial Empowerment Fund has released its Bank On 2021–2022 account standards. The standards outline the characteristics of safe and affordable banking accounts.

Consumer Federation of America Military Saves

Military Saves is a campaign coordinated by the Consumer Federation of America dedicated to helping service members and their families save money, reduce debt, and build wealth.

Free Virtual Financial Counseling and Coaching

The Association of Financial Counseling and Planning Education, in partnership with the Yellow Ribbon Network, is offering free financial coaching and counseling.

#GetBanked

As part of its effort to expand financial inclusion, the Federal Deposit Insurance Corporation launched this initiative to inform consumers about the benefits of opening bank accounts.

One Million Black Business and Entrepreneur Initiative

Operation HOPE created this initiative to increase the number of Black-owned businesses in America.

Pro Bono Planner Match

The Foundation for Financial Planning sponsors the planner match, which facilitates the connection between financial planners who want to help underserved people and nonprofit organizations that have pro bono opportunities.

Project REACH

The OCC's Project REACH (Roundtable for Economic Access and Change) brings together leaders from the banking industry, national civil rights organizations, business, and technology to promote financial inclusion through greater access to credit and capital. The initiative seeks to reduce specific barriers that prevent full, equal, and fair participation in the nation's economy.

RESOURCES

Addressing the Challenge of Chronic Fraud Victimization

AARP, the FINRA Investor Education Foundation, and Heart+Mind Strategies released this study, which identifies evidenced-based ways to help repeat victims and their families counter financial fraud.

Building Blocks of Youth Financial Capability

The Consumer Financial Protection Bureau offers activities to teach youth financial literacy skills that are designed for use in a single class period for grade levels K-12 and can be integrated into a variety of subject areas.

Consumer.gov

This Federal Trade Commission website provides resources about credit, debt, identity theft, and avoiding scams, as well as budgeting, opening a bank account, shopping for prepaid cards, and managing money in general. The website is available in Spanish at www.consumidor.gov/.

[Current Events Video Library From Next Gen Personal Finance](#)

Next Gen Personal Finance publishes a weekly FinCap Friday. The site provides a video and a five-question quiz to generate interest and discussion about important financial concepts in the news.

[FDIC Deposit Insurance Education Materials](#)

The Federal Deposit Insurance Corporation has made significant improvements to its deposit insurance education materials. The changes are designed to allow the public to quickly access basic information while still offering the traditional in-depth and comprehensive deposit insurance information.

[Financial Aid Toolkit](#)

The U.S. Department of Education provides tools and resources to help parents and students learn about financial aid.

[Housing Insecurity and the COVID-19 Pandemic](#)

The Consumer Financial Protection Bureau released this analysis of the impacts of the COVID-19 pandemic on housing.

[IdentityTheft.gov](#)

This Federal Trade Commission website helps people report and recover from identity theft. It is available in Spanish at Robodeidentidad.gov.

[Investor.gov](#)

Investor.gov is the U.S. Securities and Exchange Commission's resource to help investors make informed decisions and avoid fraud. The website includes information on investing and investment products, a glossary of investment terms, alerts and bulletins on frauds and current investment topics, publications, and free financial tools and calculators. Investor.gov also offers a free and simple tool to check the background of an investment professional.

[MoneySkill](#)

The American Financial Services Association Education Foundation offers this free, online personal finance curriculum. The curriculum has 37 modules focused on a variety of topics, including income, saving and investing, credit, and insurance. The curriculum is available in English and Spanish and is audio-equipped for English users.

[MyCreditUnion.gov](#)

The National Credit Union Administration's official consumer protection website, MyCreditUnion.gov, offers educational information, resources, and articles designed to help individuals make smarter financial decisions and better choices with their money.

[MyMoney.gov](#)

This U.S. Department of the Treasury website provides financial education information and resources from across the federal government. The website highlights MyMoney Five (which provides links to resources and tools related to five principles for managing money), a research clearinghouse, games for youth focused on money, and a section on financial choices for major life events.

[OCC Financial Literacy Resource Directory](#)

The resource directory provides information on financial literacy resources, issues, and events of importance to bankers, organizations, and consumers of all ages. The resource directory includes descriptions of, and contact information for, government programs on financial literacy education and capability. It also includes organizations whose missions are to support financial literacy through campaigns, fact sheets, newsletters, conference materials, publications, and websites.

[Older Americans Month Resources](#)

The Consumer Financial Protection Bureau's Office for Older Americans offers tools and resources on a variety of topics to assist caring for older Americans.

[Personal Finance Certifications for Teachers](#)

Next Gen Personal Finance offers free 10-hour certification courses for educators of students in middle school through college.

[ReportFraud.ftc.gov](#)

The Federal Trade Commission's website is designed to make it easier for people to report fraud, scams, and bad business practices.

[Safe Banking for Seniors](#)

The American Bankers Association Foundation has released new modules on "Understanding Powers of Attorney" and "Choosing an Executor." Bankers can access the free tool at www.aba.com/seniors, and consumer groups can request free presentations at www.aba.com/FinEdLink.

Stop, Spot, and Report Government Imposter Scams

The American Bankers Association Foundation and the Federal Trade Commission created this infographic to educate consumers on government imposter scams.

Tips for Managing Family Lending and Borrowing

The Consumer Financial Protection Bureau offers this worksheet to help navigate lending between family members.

Veteran's Investor.gov

The U.S. Securities and Exchange Commission created this page to help veterans save money and avoid fraud.

You Have a Reverse Mortgage: Know Your Rights and Responsibilities

The Consumer Financial Protection Bureau released this guide for older homeowners. The guide provides easy-to-understand information for prospective and current reverse mortgage borrowers.

Your Money, Your Goals – Spanish

The Consumer Financial Protection Bureau's Your Money, Your Goals is available in Spanish.

HelpWithMyBank.gov: The OCC's HelpWithMyBank.gov website provides answers to commonly asked banking questions. While targeted to customers of national banks and federal savings associations, the website has answers to many questions common to all consumers of banking services and provides useful information about contacting regulators of state banks and other financial institutions. The site includes an online complaint form for bank customers wishing to register their concerns with the OCC.

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Have an upcoming financial literacy event worth noting? Rolling out a new financial literacy initiative? Developing a new tool or product? Have general feedback? Email us at communityaffairs@occ.treas.gov.

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