# AGREEMENT BY AND BETWEEN Crown Bank, National Association Ocean City, New Jersey and The Comptroller of the Currency

Crown Bank, National Association, Ocean City, New Jersey ("Bank") and the Comptroller of the Currency of the United States of America ("Comptroller") wish to protect the interests of the depositors, other customers, and shareholders of the Bank, and, toward that end, wish the Bank to operate safely and soundly and in accordance with all applicable laws, rules and regulations.

In consideration of the above premises, it is agreed, between the Bank, by and through its duly elected and acting Board of Directors ("Board"), and the Comptroller, through his authorized representative, that the Bank shall operate at all times in compliance with the articles of this Agreement.

#### ARTICLE I

#### JURISDICTION

- (1) This Agreement shall be construed to be a "written agreement entered into with the agency" within the meaning of 12 U.S.C. § 1818(b)(1).
- This Agreement shall be construed to be a "written agreement between such depository institution and such agency" within the meaning of 12 U.S.C. § 1818(e)(1) and 12 U.S.C. § 1818(i)(2).
- (2) This Agreement shall be construed to be a "formal written agreement" within the meaning of 12 C.F.R. § 5.51(c)(6)(ii). See 12 U.S.C. § 1831i.
- (3) This Agreement shall be construed to be a "written agreement" within the meaning of 12 U.S.C. § 1818(u)(1)(A).

(4) This Agreement shall cause the Bank not to be designated as an "eligible bank" for purposes of 12 C.F.R. § 5.3(g), unless otherwise informed in writing by the Comptroller. All reports or plans which the Bank or Board has agreed to submit to the Assistant Deputy Comptroller pursuant to this Agreement shall be forwarded to the:

Assistant Deputy Comptroller New York Metro West Field Office 830 Morris Turnpike, 2nd Floor Short Hills, New Jersey 07078

## **ARTICLE II**

## **COMPLIANCE COMMITTEE**

- (1) Within thirty (30) days, the Board shall appoint a Compliance Committee of at least three (3) directors, of which no more than one shall be employees of the Bank or any of its affiliates (as the term "affiliate" is defined in 12 U.S.C. § 371c(b)(1)), or a family member of any such person. Upon appointment, the names of the members of the Compliance Committee shall be submitted in writing to the Assistant Deputy Comptroller. The Compliance Committee shall be responsible for monitoring and coordinating the Bank's adherence to the provisions of this Agreement.
  - (2) The Compliance Committee shall meet at least monthly.
- (3) Within sixty (60) days of the appointment of the Committee and every sixty (60) days thereafter, the Compliance Committee shall submit a written progress report to the Board setting forth in detail:
  - (a) actions taken to comply with each Article of this Agreement; and
  - (b) the results of those actions.

(4) The Board shall forward a copy of the Compliance Committee's report, with any additional comments by the Board, to the Assistant Deputy Comptroller.

## ARTICLE III

## APPOINTMENT OF NEW DIRECTORS

- (1) The Board shall within thirty (30) days add, at a minimum, two (2) new independent directors with community bank experience. The term "independent director" means a person who is not an officer or employee of the Bank, and who is not a director, officer or employee of the Holding Company or its shareholders, or affiliated with any company owned or controlled by its shareholders.
- (2) Prior to appointing any new director, the Bank must provide the Assistant Deputy Comptroller with written notice as required by 12 C.F.R. § 5.51 (notice forms and instructions are in the "Changes in Directors and Senior Executive Officers" booklet of the <u>Comptroller's Corporate Manual</u>).
- (3) The Assistant Deputy Comptroller shall have the power of veto over the appointment of the proposed new director. However, the failure to exercise such veto power shall not constitute an approval or endorsement of the proposed director.
- (4) The requirement to submit information and the prior disapproval provisions of this Article are based on the authority of 12 U.S.C. § 1818(b) and do not require the Comptroller to complete his/her review and act on any such information or authority within ninety (90) days.
- (5) If the Board is unable to identify any qualified director candidates within ninety (90) days, the Board shall document its efforts to locate such candidates, and notify the Assistant Deputy Comptroller in writing. Thereafter, the Board shall provide monthly reports to the Assistant Deputy Comptroller summarizing its continuing efforts to locate such candidates.

(6) The Comptroller acknowledges that prior to the effective date of this Agreement, the Board proposed the appointment of three (3) new directors and requested that the Comptroller waive its ninety (90) day prior notice period to permit these directors to serve immediately. Waivers were granted for two (2) of the proposed directors and action on the third is pending. Accordingly, the requirements of Paragraphs (1) through (5) of this Article will apply only if two or more of the proposed directors referred to in this Paragraph are disapproved.

## ARTICLE IV

## BOARD'S COMMITTEE STRUCTURE AND BANK STUDY

- (1) Within sixty (60) days, the Board shall hire an independent management consultant or consulting firm or firms to conduct a review of the Board's committee structure and a bank study. The review of committee structure shall address specific requirements as detailed in the Report of Examination of November 1, 2004, for an effective Audit Committee to strengthen the control environment and risk management practices of the Bank. The review shall include an evaluation of the existing structure of Board committees and shall include:
  - (a) an analysis of the number of committees and responsibilities assigned to
     each;
  - the composition of each committee with regard to the number of members and the technical expertise required for each committee, including recommendations for training;
  - (c) specific recommendations to improve the efficiency, responsiveness and independence of each committee, including improved communications, reporting lines and documentation of committee decisions; and
  - (d) the frequency of meetings.

- (2) Upon completion of the review, a copy of the report on Board committee structure shall be forwarded to the Assistant Deputy Comptroller along with a copy of the Board resolution making appropriate adjustments in the committee structure. Upon establishment of the committees, the Board will submit the names of the committee members in writing to the Assistant Deputy Comptroller for prior determination of no supervisory objection.
- (3) The independent management consultant or consulting firm selected to perform the bank study shall assess the Bank's actions and inaction concerning certain transactions identified by the Bank's former Compliance Officer, as well as the three (3) specific transactions discussed on page 26 of the Report of Examination.
- (4) Upon completion of the bank study, a copy of the report shall be forwarded to the Assistant Deputy Comptroller together with any actions taken by the Board to implement safeguards to prevent future recurrence.

## ARTICLE V

## BOARD TO ENSURE COMPETENT MANAGEMENT

- (1) Within one hundred twenty (120) days, the Board shall ensure that the Bank has competent management in place on a full-time basis in its senior management (President; Senior Loan Officer; Chief Financial Officer) positions to carry out the Board's policies, ensure compliance with this Agreement, applicable laws, rules and regulations, and manage the day-to-day operations of the Bank in a safe and sound manner.
- (2) Within one hundred twenty (120) days, the Board shall review the capabilities of the Bank's management to perform present and anticipated duties and the Board will determine whether management changes should be made, including the need for additions to or deletions from current management.

- (3) For incumbent officers in the positions mentioned in Paragraph (1) of this Article, the Board shall within one hundred twenty (120) days, assess each of these officers' experience, other qualifications and performance compared to the position's description, duties and responsibilities.
- (4) If the Board determines that an officer will continue in his/her position but that the officer's depth of skills needs improvement, the Board will within thirty (30) days develop and implement a written program, with specific time frames, to improve the officer's supervision and management of the Bank. At a minimum the written program shall include:
  - an education program designed to ensure that the officer has skills and abilities necessary to supervise effectively;
  - (b) a program to improve the effectiveness of the officer;
  - (c) objectives by which the officer's effectiveness will be measured; and
  - (d) a performance appraisal program for evaluating performance according to the position's description and responsibilities and for measuring performance against the Bank's goals and objectives.

Upon completion, a copy of the written program shall be submitted to the Assistant Deputy Comptroller.

- (5) If a position mentioned in Paragraph (1) of this Article is vacant now or in the future, including if the Board realigns an existing officer's responsibilities and a position mentioned in Paragraph (1) of this Article becomes vacant, the Board shall within sixty (60) days of such vacancy appoint a capable person to the vacant position who shall be vested with sufficient executive authority to ensure the Bank's compliance with this Agreement and the safe and sound operation of functions within the scope of that position's responsibility.
- (6) Prior to the appointment of any individual to an executive officer position, the Board shall submit to the Assistant Deputy Comptroller the following information:

- (a) the information sought in the "Changes in Directors and Senior Executive Officers" booklet of the <u>Comptroller's Corporate Manual</u>, together with a legible fingerprint card for the proposed individual;
- (b) a written statement of the Board's reasons for selecting the proposed officer; and
- (c) a written description of the proposed officer's duties and responsibilities.
- (7) The Assistant Deputy Comptroller shall have the power to disapprove the appointment of the proposed new officer. However, the lack of disapproval of such individual shall not constitute an approval or endorsement of the proposed officer.
- (8) The requirement to submit information and the prior disapproval provisions of this Article are based on the authority of 12 U.S.C. § 1818(b)(6)(E) and do not require the Comptroller to complete his/her review and act on any such information or authority within ninety (90) days.

## ARTICLE VI

#### STRATEGIC PLAN

- (1) Within sixty (60) days, the Board shall adopt, implement, and thereafter ensure Bank adherence to a written strategic plan for the Bank covering at least a three-year period. The strategic plan shall establish objectives for the Bank's overall risk profile, earnings performance, growth, balance sheet mix, off-balance sheet activities, liability structure, capital adequacy, reduction in the volume of nonperforming assets, product line development and market segments that the Bank intends to promote or develop, together with strategies to achieve those objectives and, at a minimum, include:
  - (a) a mission statement that forms the framework for the establishment of strategic goals and objectives;
  - (b) an assessment of the Bank's present and future operating environment;
  - (c) the development of strategic goals and objectives to be accomplished over the short and long term;
  - (d) an identification of the Bank's present and future product lines (assets and liabilities) that will be utilized to accomplish the strategic goals and objectives established in (1)(c) of this Article;
  - (e) an evaluation of the Bank's internal operations, staffing requirements, board and management information systems and policies and procedures for their adequacy and contribution to the accomplishment of the goals and objectives developed under (1)(c) of this Article;
  - a management employment and succession program to promote the retention and continuity of capable management;

- (g) product line development and market segments that the Bank intends to promote or develop;
- (h) an action plan to accomplish identified strategic goals and objectives, including individual responsibilities, accountability and specific time frames;
- (i) a financial forecast to include projections for major balance sheet and income statement accounts and desired financial ratios over the period covered by the strategic plan;
- (j) control systems to mitigate risks associated with planned new products,growth, or any proposed changes in the Bank's operating environment;
- (k) specific plans to establish responsibilities and accountability for the strategic planning process, new products, growth goals, or proposed changes in the Bank's operating environment; and
- (l) systems to monitor the Bank's progress in meeting the plan's goals and objectives.
- (2) Upon adoption, a copy of the plan shall be forwarded to the Assistant Deputy Comptroller for review and prior determination of no supervisory objection. After the Assistant Deputy Comptroller has advised the Bank that it does not take supervisory objection to the strategic plan, the Board shall immediately implement, and shall thereafter ensure adherence to, the terms of the strategic plan.

## ARTICLE VII

## CONFLICT OF INTEREST POLICY

- (1) Within ninety (90) days, the Board shall adopt, implement, and thereafter ensure Bank adherence to a written, comprehensive conflict of interest policy applicable to the Bank's and the Bank's holding company's directors, principal shareholders, executive officers, affiliates, and employees (Insiders) and related interests of such Insiders. The policy, in addition to defining a conflict of interest, shall address:
  - (a) avoidance of conflicts of interest and breaches of fiduciary duty, and the appearance of conflicts of interest;
  - (b) involvement in the loan approval process of Insiders who may benefit directly or indirectly from the decision to grant credit;
  - (c) disclosure of actual and potential conflicts of interest to the Board, and periodic disclosure of "related interests" as defined by 12 C.F.R. Part 215;
  - (d) requirements for arms-length dealing in any transactions by Insiders, or their related organizations, involving the Bank's sale, purchase, or rental of property and services;
  - (e) disclosure of any Insider's material interest in the business of a borrower, an applicant, or other customer of the Bank; and
  - (f) restrictions on and disclosure of receipt of anything of value by Insiders, directly or indirectly, from borrowers, loan applicants, other customers, or suppliers of the Bank.

- (2) Upon adoption, a copy of this conflict of interest policy shall be forwarded to the Assistant Deputy Comptroller for review.
- (3) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the policy developed pursuant to this Article.
- (4) Within ninety (90) days, the Compliance Committee shall conduct a review of the Bank's existing relationships with its and its holding company's directors, executive officers, affiliates, principal shareholders, employees and their related interests for the purpose of identifying relationships not in conformity with the policy. The Board shall ensure that:
  - (a) any nonconforming relationships are brought into conformity with the policy within thirty (30) days; and
  - (b) within thirty (30) days the Bank is properly reimbursed for:
    - (i) any excess or improper payments to Insiders and their related interests; and
    - (ii) any excess or improper payments for services provided by Insiders and their related interests.

Thereafter, the Board shall review all proposed transactions, or modifications of existing relationships, between the Bank and any of its or its Holding Company's directors, executive officers, affiliates, principal shareholders, employees and their related interests. Documentation supporting these reviews shall be in writing and preserved in the Bank.

#### ARTICLE VIII

#### RISK MANAGEMENT

- (1) Within ninety (90) days, the Board shall develop, implement, and thereafter ensure Bank adherence to a written risk management program to include, at a minimum, the following:
  - identification of existing credit, interest rate, liquidity, transaction,
     compliance, strategic, and reputation risks, and a written analysis of those risks;
  - (b) action plans and time frames to reduce risks where exposure is high, particularly with regard to credit risk, which impacts directly on liquidity, compliance, strategic, and reputation risks, as more fully discussed in the ROE;
  - is willing to incur, consistent with the strategic plan and the Bank's financial condition. This includes analyzing and limiting the risks associated with any new lines of business, which the Board undertakes.

    The procedures shall ensure that strategic direction and risk tolerances are effectively communicated and followed throughout the Bank and should describe the actions to be taken where noncompliance with risk policies is identified;

- (d) systems to measure and control risks within the Bank. Measurement systems should provide timely and accurate risk reports by customer, by department or division, and bankwide as appropriate; and
- (e) procedures to ensure that Bank employees have the necessary skills to supervise effectively the current and the new business risks within the Bank, and procedures to describe the actions to be taken to address deficiencies in staff levels and skills.

The risk management program shall be consistent with the Bank Supervision Process booklet, EP-Sup, of the Comptroller's Handbook.

- (2) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the program developed pursuant to this Article.
- (3) Within ninety (90) days, the Board shall identify and appoint an individual with demonstrated experience and skills in providing overall risk management to implement the Bank's risk management program. This individual shall report to the Board of Directors of the Bank and shall be independent of other Bank operations.
- (4) Prior to the appointment or employment of any individual to this risk management position, the Board shall submit the name and qualifications of the proposed individual to the Assistant Deputy Comptroller for a prior determination of no supervisory objection.
  - (5) The requirement to submit information and the provision for a prior determination of no supervisory objection in this Article are based on the authority of 12 U.S.C. § 1818(b) and do not require the Comptroller or the Assistant Deputy Comptroller to complete his/her review and act on any such information or authority within ninety (90) days.

## ARTICLE IX

## **CREDIT RISK**

- (1) Within ninety (90) days, the Board shall develop, implement, and thereafter ensure Bank adherence to a written program to reduce the high level of credit risk in the Bank. The program shall include, but not be limited to:
  - (a) procedures to strengthen credit underwriting, particularly in the commercial loan portfolio;
  - (b) procedures to strengthen management of lending operations and to maintain an adequate, qualified staff in all functional areas;
  - (c) procedures for strengthening collections; and
  - (d) an action plan to control loan growth.
- (2) The Board shall submit a copy of the program to the Assistant Deputy Comptroller.
- (3) At least quarterly, the Board shall prepare a written assessment of the bank's credit risk, which shall evaluate the Bank's progress under the aforementioned program. The Board shall submit a copy of this assessment to the Assistant Deputy Comptroller.
- (4) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the program developed pursuant to this Article.

#### ARTICLE X

## **CRITICIZED ASSETS**

- (1) The Bank shall take immediate and continuing action to protect its interest in those assets criticized in the ROE, in any subsequent Report of Examination, by internal or external loan review, or in any list provided to management by the National Bank Examiners during any examination.
- (2) Within ninety (90) days, the Board shall adopt, implement, and thereafter ensure Bank adherence to a written program designed to eliminate the basis of criticism of assets criticized in the ROE, in any subsequent Report of Examination, or by any internal or external loan review, or in any list provided to management by the National Bank Examiners during any examination as "doubtful," "substandard," or "special mention." This program shall include, at a minimum:
  - (a) an identification of the expected sources of repayment;
  - (b) the appraised value of supporting collateral and the position of the Bank's lien on such collateral where applicable;
  - (c) an analysis of current and satisfactory credit information, including cash flow analysis where loans are to be repaid from operations; and
  - (d) the proposed action to eliminate the basis of criticism and the time frame for its accomplishment.
- (3) Upon adoption, a copy of the program for all criticized assets equal to or exceeding two hundred thousand dollars (\$200,000) shall be forwarded to the Assistant Deputy Comptroller.

- (4) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the program developed pursuant to this Article.
- (5) The Board, or a designated committee, shall conduct a review, on at least a quarterly basis, to determine:
  - (a) the status of each criticized asset or criticized portion thereof that equals or exceeds two hundred thousand dollars (\$200,000);
  - (b) management's adherence to the program adopted pursuant to this Article;
  - (c) the status and effectiveness of the written program; and
  - (d) the need to revise the program or take alternative action.
- (6) A copy of each review shall be forwarded to the Assistant Deputy Comptroller on a quarterly basis (in a format similar to Appendix A, attached hereto).
- (7) The Bank may extend credit, directly or indirectly, including renewals, extensions or capitalization of accrued interest, to a borrower whose loans or other extensions of credit are criticized in the ROE, in any subsequent Report of Examination, in any internal or external loan review, or in any list provided to management by the National Bank Examiners during any examination and whose aggregate loans or other extensions exceed two hundred thousand dollars (\$200,000) only if each of the following conditions is met:
  - (a) the Board or designated committee finds that the extension of additional credit is necessary to promote the best interests of the Bank and that prior to renewing, extending or capitalizing any additional credit, a majority of the full Board (or designated committee) approves the credit extension and

- records, in writing, why such extension is necessary to promote the best interests of the Bank; and
- (b) a comparison to the written program adopted pursuant to this Article shows that the Board's formal plan to collect or strengthen the criticized asset will not be compromised.
- (8) A copy of the approval of the Board or of the designated committee shall be maintained in the file of the affected borrower.

#### ARTICLE XI

#### CREDIT AND COLLATERAL EXCEPTIONS

- (1) Within ninety (90) days the Board shall obtain current and satisfactory credit information on all loans lacking such information, including those listed in the ROE, in any subsequent Report of Examination, in any internal or external loan review, or in any listings of loans lacking such information provided to management by the National Bank Examiners at the conclusion of an examination.
- (2) Within ninety (90) days the Board shall ensure proper collateral documentation is maintained on all loans and correct each collateral exception listed in the ROE, in any subsequent Report of Examination, in any internal or external loan review, or in any listings of loans lacking such information provided to management by the National Bank Examiners at the conclusion of an examination.
- (3) Effective immediately, the Bank may grant, extend, renew, alter or restructure any loan or other extension of credit only after:
  - (a) documenting the specific reason or purpose for the extension of credit;
  - (b) identifying the expected source of repayment in writing;

- (c) structuring the repayment terms to coincide with the expected source of repayment;
- (d) obtaining and analyzing current and satisfactory credit information, including cash flow analysis, where loans are to be repaid from operations;
  - (i) Failure to obtain the information in (3)(d) shall require a majority of the full Board (or a delegated committee thereof) to certify in writing the specific reasons why obtaining and analyzing the information in (3)(d) would be detrimental to the best interests of the Bank.
  - (ii) A copy of the Board certification shall be maintained in the credit file of the affected borrower(s). The certification will be reviewed by this Office in subsequent examinations of the Bank; and
- (e) documenting, with adequate supporting material, the value of collateral and properly perfecting the Bank's lien on it where applicable.

#### ARTICLE XII

## SUSPICIOUS ACTIVITY REPORTING

(1) Within ninety (90) days, the Board shall develop, implement, and thereafter ensure Bank adherence to a written program of policies and procedures to ensure compliance with the requirements of 12 C.F.R. Part 21, Subpart B. At a minimum, this written program shall establish procedures for identifying and reporting known or suspected violations of Federal law, violations of the Bank Secrecy Act, or suspicious transactions related to money laundering

activity, including suspicious activity relating to the opening of new accounts, the monitoring of current accounts, and the transfer of funds through the Bank as well as:

- (a) a process for identifying high-risk customers;
- (b) revising the bank's Customer Information Program (CIP) to ensure that the CIP is more risk-based;
- (c) adequate controls and procedures to ensure that all customers with Money

  Service Businesses (MSB) are properly identified and monitored; and
- (d) policies and procedures to identify potential Politically Exposed Persons

  (PEP) and foreign political figures to identify and monitor the activity of any such individuals who may utilize bank services. ensure that records are maintained on monetary instrument transactions and funds transfers, as required by the Bank Secrecy Act;
- (e) a comprehensive training program for all appropriate operational and supervisory personnel to ensure their awareness of and compliance with the requirements of the Bank Secrecy Act and the Office of Foreign Assets Control (OFAC), including the currency reporting and monetary instrument and funds transfer recordkeeping requirements, and the reporting requirements associated with Suspicious Activity Reports (SARs) pursuant to 12 C.F.R. Part 21, Subpart B.
- (2) Upon completion, a copy of this program shall be submitted to the Assistant Deputy Comptroller for review. In the event the Assistant Deputy Comptroller recommends changes to the program, the Board shall immediately incorporate those changes into the program.

(3) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the program developed pursuant to this Article.

## **ARTICLE XIII**

## **LIQUIDITY RISK MANAGEMENT**

- (1) Within one hundred twenty (120) days, the Board will ensure that satisfactory processes, policies and planning are in place that provide for proper liquidity monitoring as well as an adequate contingency funding plan. At a minimum, the Board should address the potential impact on liquidity from: any addition to asset and/or liability growth; the increasing delinquent and non-performing loans; external factors that could affect the bank's reputation; the increasing risk profile of the bank.
- (2) The Board shall ensure that the Bank has sufficient personnel and MIS to ensure the implementation of a satisfactory plan developed pursuant to this Article.
- (3) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the plan developed pursuant to this Article.

#### ARTICLE XIV

## **INSIDER BUSINESS TRANSACTIONS**

(1) The Bank may enter into a Business Transaction with an Insider only if the Business Transaction is:

- (a) made on terms and under circumstances that are substantially the same, or at least as favorable to the Bank, as those prevailing at the time for comparable transactions with or involving other companies or individuals who are not Insiders or related interests of Insiders;
- (b) made, in the absence of comparable transactions, on reasonable commercial terms entered into in good faith and reflecting comparable service fees payable to similarly situated service providers (for example, professional service contracts);
- (c) preceded by a finding by the Board that the primary purpose of the Business Transaction is to further the best interests of the Bank; and
- (d) approved in advance by a majority of the entire Board, not merely a quorum thereof, with any interested Insider abstaining from voting and participating directly or indirectly in the deliberations regarding the approval.
- (2) For purposes of this Agreement, the following definitions shall apply:
  - (a) "Related Interest" shall have the same meaning as set forth in 12 C.F.R. § 215.2.
  - (b) "Business Transaction" means any single transaction in excess of fifty thousand dollars (\$50,000) or which creates an aggregate relationship in excess of one hundred thousand dollars (\$100,000) (including any renewal of or changes to an existing transaction). "Business Transaction" applies to transactions and relationships other than as a depositor, borrower, employee or director, and excludes Bank income tax payments and dividends lawfully made to the Bank's holding company and the Bank's

- payment of salaries and benefits to the Bank's holding company for work performed by directors, officers or employees of the Bank.
- (c) "Company" shall have the same meaning as set forth in 12 C.F.R. § 215.2.
- (d) "Person" shall mean an individual or a company.
- (e) "Control" shall mean the power to vote directly or indirectly 25 percent or more of any class of voting securities of a company, the ability to control in any manner the election of a majority of a company's directors, or the ability to exercise a controlling influence over the management and policies of a company. Any general partner of a partnership is presumed to control the partnership. A person who directly or indirectly owns, controls, or has power to vote at least 10 percent of any class of voting securities of a company and is an executive officer or director of that company is deemed to control that company by exercising a controlling influence over that company.
- (f) "Insider" shall have the same meaning as set forth in 12 C.F.R. § 215.2.

#### ARTICLE XV

## INSIDER TRANSACTIONS – RECORDKEEPING

- (1) Effective immediately, the Board shall maintain adequate, centralized records of all Business Transactions subject to this Agreement in a form and manner that will enable easy, independent review. These records shall identify all Insiders and shall also:
  - (a) specify the names of the parties to the transaction other than the Bank,

- (b) state the relationship of the parties to the Bank,
- (c) provide a brief description of the transaction and its terms, and
- (d) provide a notation of the approval of the transaction by the Board including the vote of each director and the bases for any dissenting or abstaining votes.
- (2) The Board shall require each executive officer, director and principal shareholder to provide at least annually and in writing, a listing of the preceding parties' respective Related Interests as defined in 12 C.F.R. Part 215. The list of these persons' Related Interests shall be maintained by the Board and any changes to these listings of Related Interests shall be promptly reported to the Board and reflected in the centralized records.

#### ARTICLE XVI

#### LOAN GROWTH AND CAPITAL

- (2) The Board shall agree to limit total outstanding loans to \$230 million during 2005.
- (2) For 2006 and thereafter, the Board agrees to limit total loan growth to no more than fifteen (15) percent annually.
  - (3) The Board shall establish an internal loan limit of \$5 million to one borrower.
- (4) With unanimous Board approval, the Bank may make loans up to its legal lending limit under 12 USC §84 for no more than ten (10) percent of its total outstanding loans. Such loans shall be made only to existing customers and be collateralized by real estate or liquid collateral.

- (5) The Board agrees to reduce the Bank's loan to deposit ratio to ninety-eight (98) percent by year-end 2005.
- (6) At no time will the Board permit the Bank's capital ratios to fall below: 11% for Total Risk Based Capital/Risk Weighted Assets; 9.8% for Tier 1 Risk Based Capital/Risk Weighted Assets; and, 8.8% for Tier 1 Capital/Adjusted Average Assets.
- (7) The Board shall ensure that the Bank has processes, personnel, and control systems to ensure implementation of and adherence to the restrictions developed pursuant to this Article.

## ARTICLE XVII

#### VIOLATIONS OF LAW

- (1) The Board shall immediately take all necessary steps to ensure that Bank management corrects each violation of law, rule or regulation cited in the ROE and in any subsequent Report of Examination. The monthly progress reports required by Article I of this Agreement shall include the date and manner in which each correction has been effected during that reporting period.
- (2) Within ninety (90) days, the Board shall adopt, implement, and thereafter ensure Bank adherence to specific procedures to prevent future violations as cited in the ROE and shall adopt, implement, and ensure Bank adherence to general procedures addressing compliance management which incorporate internal control systems and education of employees regarding laws, rules and regulations applicable to their areas of responsibility.
- (3) Within ninety (90) days of receipt of any subsequent Report of Examination which cites violations of law, rule, or regulation, the Board shall adopt, implement, and

thereafter ensure Bank adherence to specific procedures to prevent future violations as cited in the ROE and shall adopt, implement, and ensure Bank adherence to general procedures addressing compliance management which incorporate internal control systems and education of employees regarding laws, rules and regulations applicable to their areas of responsibility.

- (4) Upon adoption, a copy of these procedures shall be promptly forwarded to the Assistant Deputy Comptroller.
- (5) The Board shall ensure that the Bank has policies, processes, personnel, and control systems to ensure implementation of and adherence to the procedures developed pursuant to this Article.

## ARTICLE XVIII

## **VIOLATIONS OF LAW - INSIDER CREDITS**

- (1) Within ninety (90) days, the Board shall ensure that the Bank is reimbursed for foregone interest and fees on loans granted in violation of 12 C.F.R. Part 215, as more fully described in the Violations of Law section of the ROE. The Board shall determine what would have been a lawful and proper interest rate at the loan's inception under the criteria set forth in 12 C.F.R. § 215.4.
- (2) Within ninety (90) days, the Board shall submit its analysis for determining the interest rate to the Assistant Deputy Comptroller for a prior determination of no supervisory objection. After the Board determines a proper rate and receives a prior determination of no supervisory objection from the Assistant Deputy Comptroller, the Board shall ensure that the Bank is reimbursed the foregone interest from the inception date of the loans. The individual Board members are jointly and severally liable for these payments.

(3) Within ninety (90) days, where necessary to comply with 12 C.F.R. Part 215, the Bank shall re-execute its loans to the individual(s) incorporating an interest rate that complies with the dictates of 12 C.F.R. § 215.4. To the extent that the Bank is unable to re-execute any of these loans, the Board shall ensure that the Bank receives the amount of interest income it should have received under 12 C.F.R. § 215.4 as frequently as the borrower is required to pay interest under the loan terms. The individual board members are jointly and severally liable for these payments.

## ARTICLE XIX

## ADMINISTRATIVE APPEALS AND EXTENSIONS OF TIME

- (1) If the Board determines that an exception to any provision of this Agreement is in the best interests of the Bank, or requires an extension of any timeframe within this Agreement, the Board shall submit a written request to the Assistant Deputy Comptroller asking for relief.
- (2) Any written requests submitted pursuant to this Article shall include a statement setting forth in detail the special circumstances that prevent the Bank from complying with any provision, that require the Assistant Deputy Comptroller to exempt the Bank from any provision, or that require an extension of any timeframe within this Agreement. All such requests shall be accompanied by relevant supporting documentation. The Assistant Deputy Comptroller's decision in granting the request is final and not subject to further review.

## ARTICLE XX

## CLOSING

- (1) Although the Board has agreed to submit certain programs and reports to the Assistant Deputy Comptroller for review or prior written determination of no supervisory objection, the Board has the ultimate responsibility for proper and sound management of the Bank.
- (2) It is expressly and clearly understood that if, at any time, the Comptroller deems it appropriate in fulfilling the responsibilities placed upon him/her by the several laws of the United States of America to undertake any action affecting the Bank, nothing in this Agreement shall in any way inhibit, estop, bar, or otherwise prevent the Comptroller from so doing.

  Any time limitations imposed by this Agreement shall begin to run from the effective date of this Agreement. Such time requirements may be extended in writing by the Assistant Deputy Comptroller for good cause upon written application by the Board.
- (3) The provisions of this Agreement shall be effective upon execution by the parties hereto and its provisions shall continue in full force and effect unless or until such provisions are amended in writing by mutual consent of the parties to the Agreement or excepted, waived, or terminated in writing by the Comptroller.
- (4) In each instance in this Agreement in which the Board is required to ensure adherence to, and undertake to perform certain obligations of the Bank, it is intended to mean that the Board shall:
  - (a) authorize and adopt such actions on behalf of the Bank as may be necessary for the Bank to perform its obligations and undertakings under the terms of this Agreement;

- (b) require the timely reporting by Bank management of such actions directed by the Board to be taken under the terms of this Agreement;
- (c) follow-up on any non-compliance with such actions in a timely and appropriate manner; and
- (d) require corrective action be taken in a timely manner of any noncompliance with such actions.
- (5) This Agreement is intended to be, and shall be construed to be, a supervisory "written agreement entered into with the agency" as contemplated by 12 U.S.C. § 1818(b)(1), and expressly does not form, and may not be construed to form, a contract binding on the Comptroller or the United States. Notwithstanding the absence of mutuality of obligation, or of consideration, or of a contract, the Comptroller may enforce any of the commitments or obligations herein undertaken by the Bank under his supervisory powers, including 12 U.S.C. § 1818(b)(1), and not as a matter of contract law. The Bank expressly acknowledges that neither the Bank nor the Comptroller has any intention to enter into a contract. The Bank also expressly acknowledges that no officer or employee of the Office of the Comptroller of the Currency has statutory or other authority to bind the United States, the U.S. Treasury Department, the Comptroller, or any other federal bank regulatory agency or entity, or any officer or employee of any of those entities to a contract affecting the Comptroller's exercise of his supervisory responsibilities. The terms of this Agreement, including this paragraph, are not subject to amendment or modification by any extraneous expression, prior agreements or prior arrangements between the parties, whether oral or written.

# APPENDIX A

Crown Bank, National Association Ocean City, New Jersey

CRITICIZED ASSET REPORT AS OF:		
BORROWER(S):		
ASSET BALANCE(S) AND OCC RATING (SM, SUBSTANDARD, DOUBTFUL OR LOSS):		
\$ CRITICISM		
AMOUNT CHARGED OFF TO DATE		
FUTURE POTENTIAL CHARGE-OFF		
PRESENT STATUS (Fully explain any increase in outstanding balance; include past due status,		
nonperforming, significant progress or deterioration, etc.):		

IN TESTIMONY WHEREOF, the undersigned, authorized by the Comptroller, has hereunto set his hand on behalf of the Comptroller.

Signed	June 20,2005
Kristin A. Kiefer	Date
Assistant Deputy Comptroller	
New York Metro West Field Office	

IN TESTIMONY WHEREOF, the undersigned, as the duly elected and acting Board of Directors of the Bank, have hereunto set their hands on behalf of the Bank.

Signed	June 16, 2005
Jacinto Rodrigues	Date
Signed	June 16, 2005
Joaquina Rodrigues	Date
Signed	June 16, 2005
John Tremblay	Date
Signed	June 16, 2005
Augusto Verissimo	Date
Signed	June 16, 2005
Thomas Carey	Date
Signed	June 16, 2005
James Loney	Date