



**Conditional Approval #1145  
January 2016**

December 15, 2015

Mr. David Lindenauer  
Executive Vice President and Treasurer  
Citizens Bank, National Association  
One Citizens Plaza  
Providence, Rhode Island 02903

Re: Applications by Citizens Bank, National Association, Providence, Rhode Island for the reduction of \$175 Million in Tier 1 Capital and Issuance of \$175 Million in Subordinated Debt for inclusion in Tier 2 Capital

OCC Control #s: 2015-NE-Capital&Div-145647  
2015-NE-Capital&Div-145648

Charter #: 24571

Dear Mr. Lindenauer:

The Office of the Comptroller of the Currency (OCC) hereby conditionally approves the applications filed by Citizens Bank, National Association (Bank) on November 17, 2015, pursuant to 12 USC 59, 12 CFR 5.46(h), and 12 CFR 5.47 to exchange \$175 million in tier one capital for tier two capital (Applications). As outlined in the Applications, the capital exchange transaction will be completed simultaneously through two steps. The Bank will issue \$175 million of qualifying tier two subordinated debt to its parent, Citizens Financial Group (CFG). This issuance will be paired with a return of permanent capital to CFG via a \$175 million reduction in the Bank's capital surplus. This conditional approval is granted based on a thorough review of all information available, including the representations and commitments made in the Applications and by the Bank's representatives.

This approval is subject to the following condition:

- The pricing of the subordinated note must be consistent with the eligibility criteria for a tier 2 capital instrument. Specifically, the conversion of the subordinated note from a fixed-rate instrument to a floating-rate instrument on December 30, 2020, must not result in any increase in the credit spread paid by the Bank.

This condition of approval is a condition "imposed in writing by a Federal banking agency in connection with any action on any application, notice, or other request" within the meaning of 12 USC 1818. As such, this condition is enforceable under 12 USC 1818.

Prior to the issuance of the subordinated debt, you must comply with any applicable securities offering disclosure requirements under 12 CFR Part 16.

Please provide written notice to the OCC Northeastern District Office within 10 days following issuance of the subordinated debt stating you have completed the increase and complied with all requirements of 12 CFR 5.47. In this notification, please include the final pricing of the subordinated debt and an analysis that demonstrates satisfaction of the above condition. The issuance of subordinated debt should be completed within one year of the date of this letter.

In accordance with 12 USC 59, the Bank must obtain shareholder approval for the reduction in permanent capital. Following the completion of the reduction, the Bank must advise the OCC Northeastern District Licensing of the effective date of the decrease and provide a Secretary's Certificate evidencing receipt of shareholder approval.

This conditional approval and the activities and communications by OCC employees in connection with the Application, do not constitute a contract, express or implied, or any other obligation binding upon the OCC, the United States, any agency or entity of the United States, or any officer or employee of the United States, and do not affect the ability of the OCC to exercise its supervisory, regulatory, and examination authorities under applicable law and regulations. Our conditional approval is based on the Bank's representations, submissions, and information available to the OCC as of this date. The OCC may modify, suspend or rescind this approval, if a material change in the information on which the OCC relied occurs prior to the date of the transaction to which this approval pertains. The foregoing may not be waived or modified by any employee or agent of the OCC or the United States.

A separate letter is enclosed requesting your feedback on how we handled the referenced applications. We would appreciate your response so we may improve our service. If you have any questions, please contact Senior Licensing Analyst Wai-Fan Chang at (212) 790-4055. All correspondence regarding this letter should reference the control numbers.

Sincerely,

*signed*

Marva V. Cummings  
Director for District Licensing